

The first of the new elevators are becoming a reality!

Schindler is completing its tests this week and the government inspections will be completed by the end of the week.

This weekend, August 21st and 22nd, one NEW elevator in each building, the SERVICE ELEVATOR on the west side of the lobby, will be running "constantly" in a test mode, stopping at floors and opening and closing doors. This is a TEST mode and passengers are NOT to hop on for a test ride.

If all goes well, on Monday August 23rd, first thing in the morning, the long-awaited new elevator in each building will be turned over to Tiara owners, renters and residents. The 2nd

elevator in each building, the south elevator, will not be running on Monday. All trips between the floors and the lobby can only be taken

using the NFW elevator.

Pictures and messages will show in this space

The new elevator will have an electronic display on the inside wall that will showcase scenes from around Tiara and display the floor position of the elevator as it moves. Below the display is the button panel which riders will use to select the desired floor. Over the next several months this electronic display will be enhanced to allow messages to be displayed, such as maintenance schedules, upcoming events, and perhaps even time and weather. Please be patient as the Board learns how to set up and

configure the display.

There is one BIG change with the new elevators and everyone really needs to be aware of it. The button panel also includes standard "Door Open" and "Door Close" buttons below the

floor buttons, with the "Door Open" button on the left and the "Door Close" button on the right side. The "Door Open" button should be used when a rider needs to hold the elevator doors open longer than usual, for example while loading or unloading a number of boxes, or while waiting for a friend or family member that is walking slowly across the lobby to board the elevator.

Door Open is on the left

In the past many riders have simply leaned on the open door edge, stood in the elevator opening, or even propped a cart or suitcase on the floor in front of the door to keep the doors from closing. THIS OLD BEHAVIOR WILL NOT BE TOLERATED BY THE NEW ELEVATORS. The doors have a programmed-in time for closure, which can ONLY be overridden by use of the "Door Open" button. Leaning on the door edge, as was often done with the old elevators, for a lengthy period of time will cause the elevator to shut down! Tiara personnel will NOT be able to restart the elevator themselves but will need to contact the off-site Elevator Maintenance personnel to restart the elevator, likely at a delay of several hours and a hefty service restart fee.

Door Close is on the right

So REMEMBER!! If you stand in the door opening and hear the steady beeping the Elevator is telling you to move and allow the door to close.



Don't do this!!



To avoid damage to the interior of these costly new elevators all deliveries of furniture and all construction equipment being moved on the elevators will REQUIRE the installation of pads on the walls and therefore MUST BE SCHEDULED in advance. Tiara personnel will install the padding and this can be done ONLY on the <u>weekdays</u> when Tiara personnel are available. *Please schedule such trips at least 24 hours in advance through the Tiara Maintenance Supervisor*. If necessary special arrangements can be made for weekend deliveries.

Another new feature is the camera inside the elevator.

Also, please be careful with the grocery carts so that the cart does not bang against the interior panel and scratch or dent it. Damage to the interior is the responsibility of the owner/resident who caused it.

The elevators are gorgeous, quiet, and fast!

They belong to all of us – we paid for them – they will serve us well for the next 20 years or more. Please do your part to keep them in great shape. Remind other riders to respect them.